

PATIENT PORTAL CHECKLIST

Are you missing out on patient engagement tools your organization already owns within your MEDITECH system? Utilize the below checklist to quickly assess areas for improving patient engagement and efficiency through the MEDITECH Patient and Consumer Health Portal.

My organization's MEDITECH team has completed or is able to:

- Generate administrative reports to show patient enrollment and what/where they are logging into.
- Create and manage internal portal users.
- Adjust the color and display settings of the portal to align with organization's branding.
- Customize content parameters to reflect policies and information specific to my organization.
- Send automatic portal invitations to new patients.*
- Send mass emails to portal users.*

My patient population is able to:

- Update their demographic and contact information in their patient profile.
- Access their reports such as radiology in pdf format.
- Access their test results for lab, microbiology and pathology and graph trends.
- View their bills online or find the link to an external billing site.*
- View history and trends of tracked health measures.*
- Use the MHealth App for mobile portal functionality.*
- Complete pre-registration, consent forms, and check-in prior to arriving for their appointment.*
- Complete questionnaires prior to their visit.*
- Invite others to access their portal and define who has access to specific areas, as well as revoke access.*
- Access the portal in Spanish and English.*
- See their provider virtually via virtual visits and log into the virtual waiting room.*

**new enhancement functionality*

Maximize Owned Functionality with a Patient Portal Roadmap

Ensure your organization isn't missing out on owned functionality with a Patient Portal Assessment. CereCore MEDITECH-Ready experts have partnered with hospital technology leaders across the country to assess portal environments, correct errors along the way, highlight where things may be improved, and where functionality is underutilized. The result is a roadmap to utilizing the portal to gain efficiencies and patient engagement. What's more, a typical assessment is accomplished in 5-6 days of consulting services and is a minimal investment.