

# 2025 CHIME CIO Survey

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250+ BEDS



Insight into the technology prioritizations, budget constraints, and strategy in 2025.

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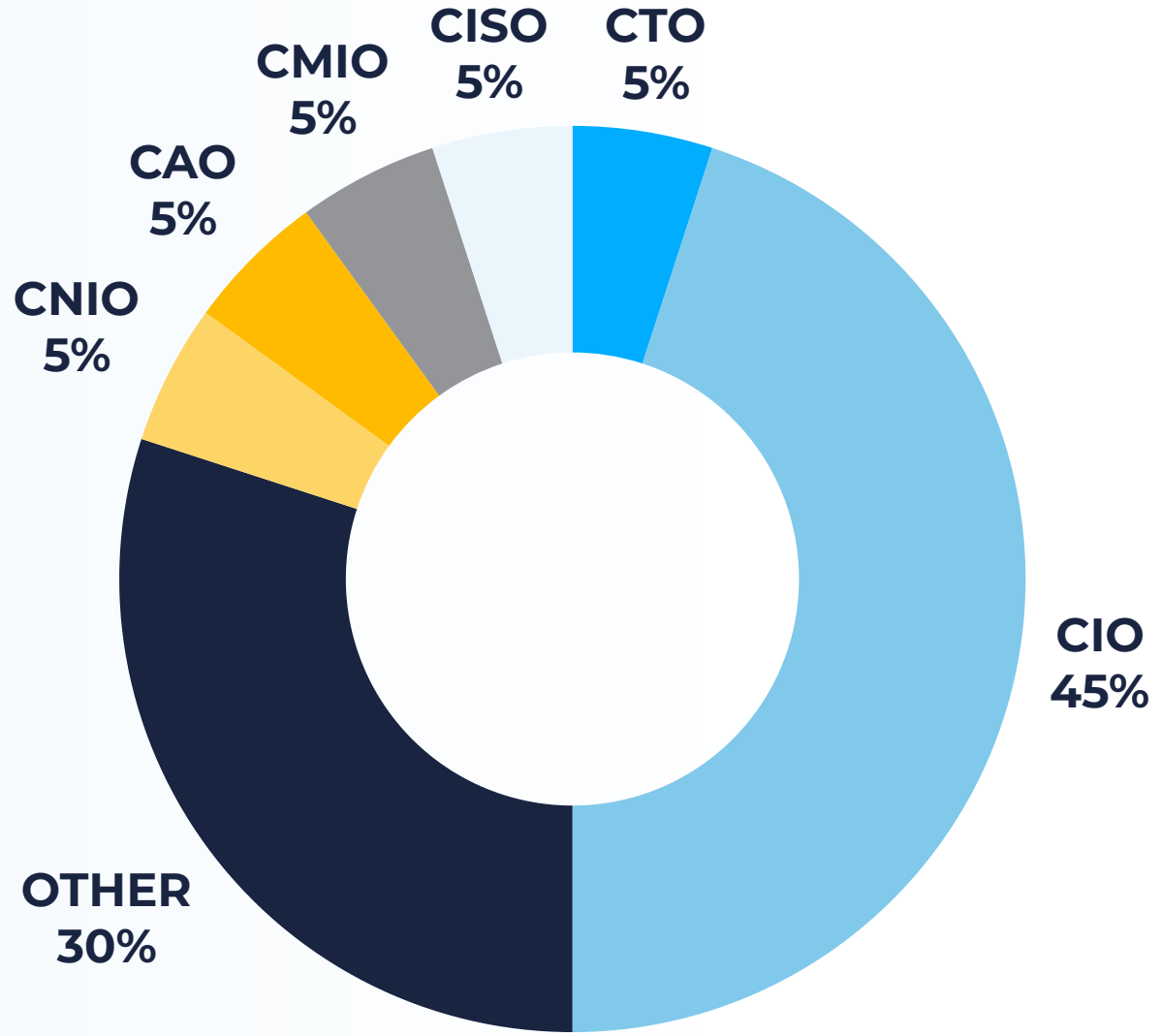
# PURPOSE AND METHODOLOGY



All survey respondents are CHIME members and are healthcare technology leaders.

Our CHIME Survey was conducted for the sixth consecutive year to demonstrate the current state of IT in healthcare by gathering insight from healthcare CIOs. By presenting these findings, we aim to equip IT leaders with insight to inform their strategic planning.

COMPANY SIZE  
250+ beds  
**100%**



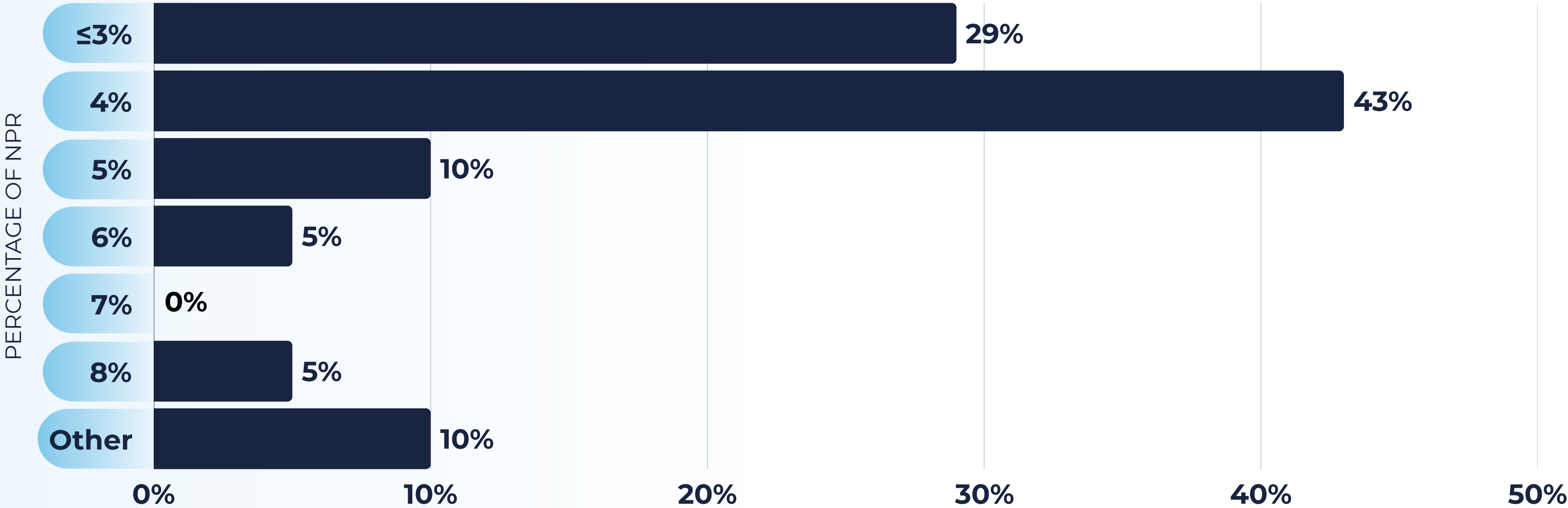
- CIO:** Chief Information Officer
- CTO:** Chief Technology Officer
- CISO:** Chief Information Security Officer
- CMIO:** Chief Medical Information Officer
- CAO:** Chief Analytics Officer
- CNIO:** Chief Nursing Informatics Officer
- OTHER**

Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey, 250+ beds | 2025



# PERCENTAGE OF NET PATIENT REVENUE (NPR) BUDGETED FOR IT

Q: Approximately what percentage of your organization's net patient revenue is budgeted for IT?

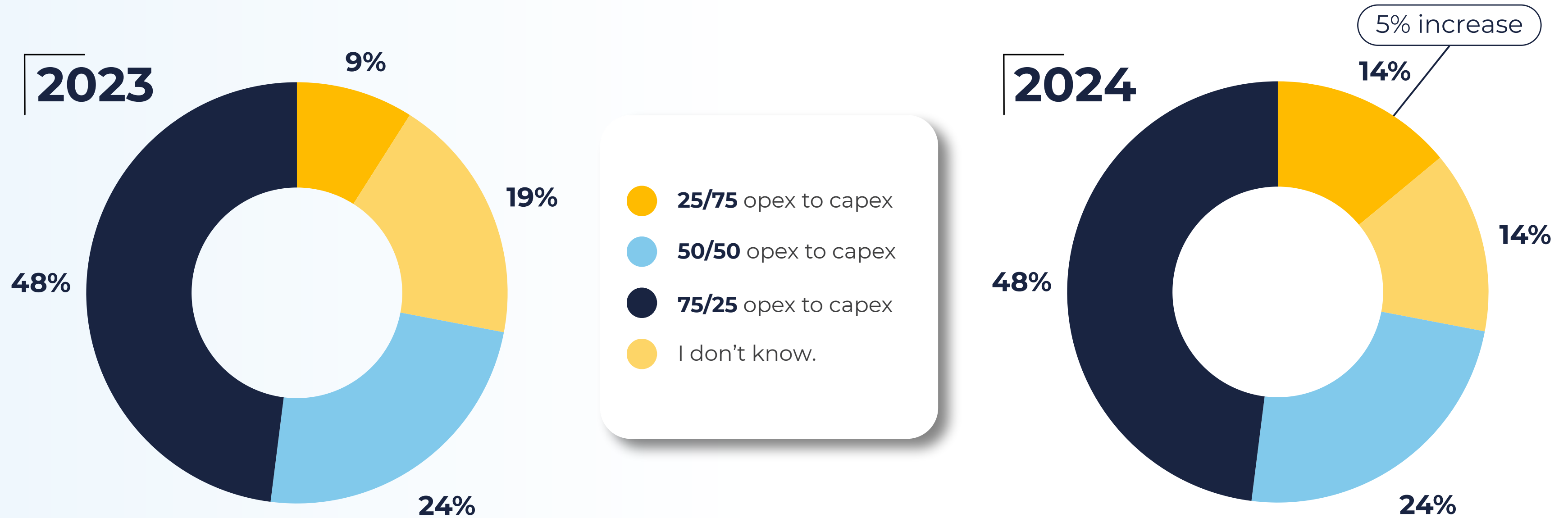


Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey, 250+ beds | 2025



# IT BUDGET ALLOCATION TO OPERATIONAL AND CAPITAL EXPENSES

Q: Approximately what percentage of your IT budget was allocated to operational expenses and capital expenses in 2023 and 2024 (select closest estimated allocation)?



Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey, 250+ beds | 2025

## IT BUDGET ALLOCATION

**Q:** Which IT initiatives for your organization are projected to be allocated the most of your IT budget in 2025? Rank in order of priority with 1 being the highest priority. *Use N/A where appropriate.*

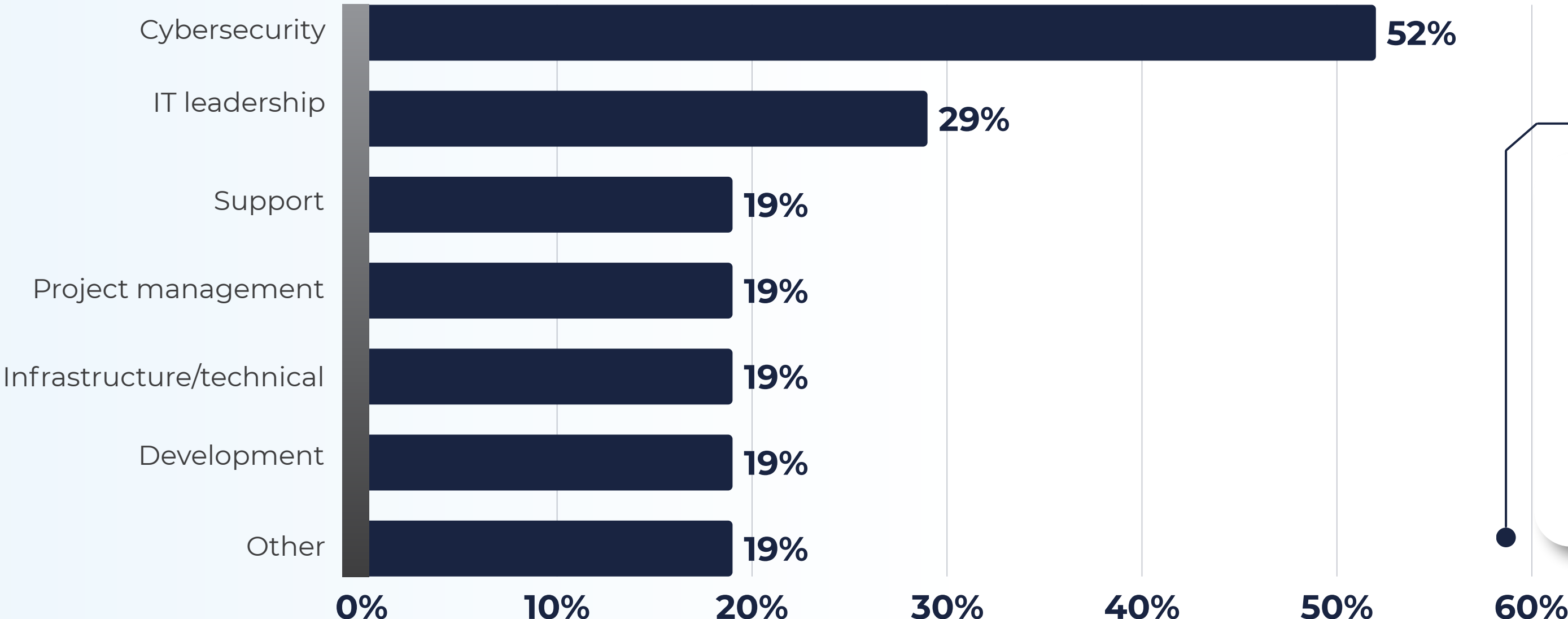
**35%**

of CIOs rank cybersecurity as their highest priority IT initiative and will allocate the most of their IT budget in 2025.

| 30% of organizations with ≤250 beds agree

# CYBERSECURITY IS THE HARDEST SKILL FOR ORGANIZATIONS TO RECRUIT AND RETAIN

**Q:** What skills are hardest for your organization to recruit for and retain? What is your organization's estimated turnover rate for IT positions?



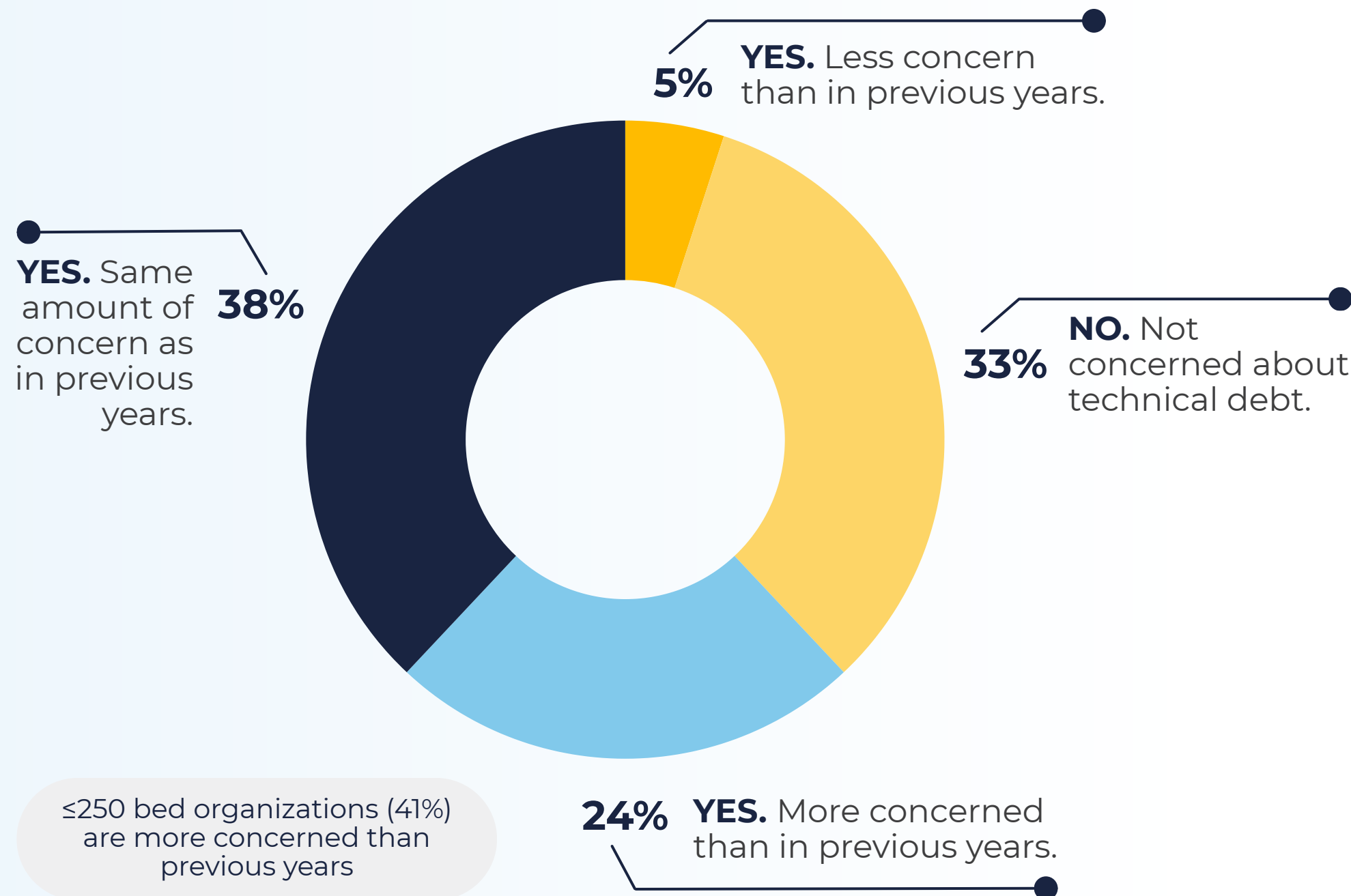
**62%**  
CIOs agree their organization's estimated turnover rate for IT positions is  $\leq 5\%$

Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey, 250+ beds | 2025



# CIOS ARE CONCERNED ABOUT TECHNICAL DEBT

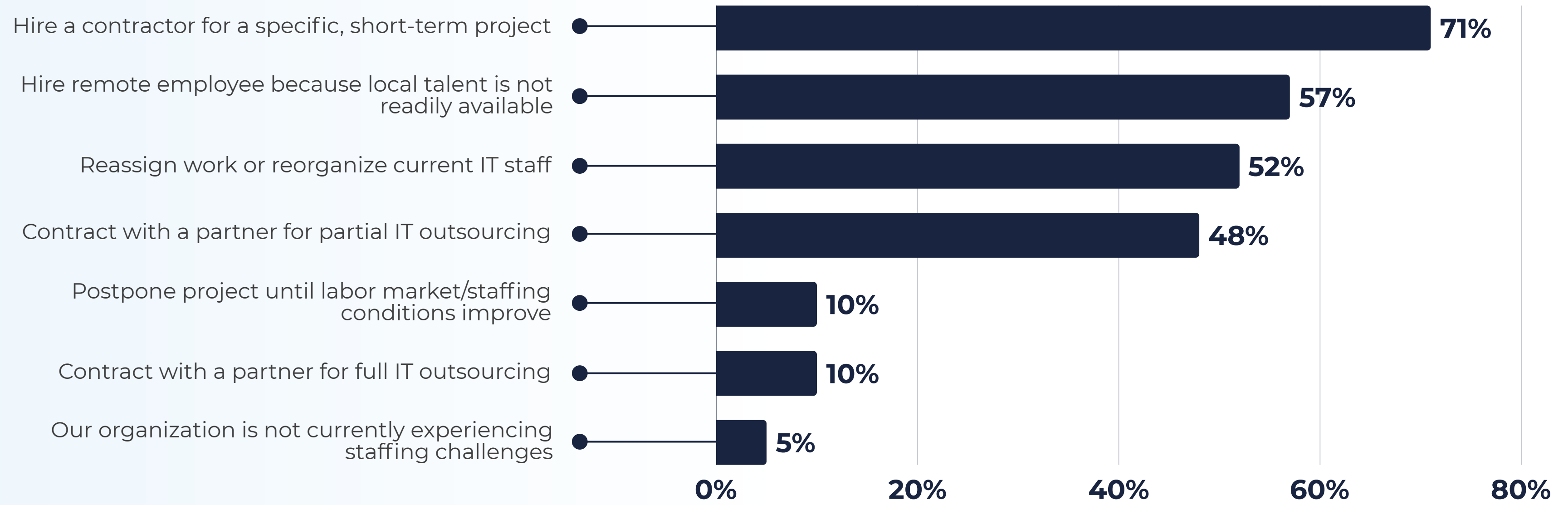
**Q:** Technical debt is becoming a more prevalent topic in the healthcare IT industry. Is your organization concerned about technical debt? What measures have you taken to prevent technical debt? *Select all that apply.*



STRATEGIES TO PREVENT TECHNICAL DEBT	
19%	Routine monitoring and analysis to prevent downtimes and disruption
14%	Mature upgrade and system maintenance processes
14%	Ongoing professional development and certification programs
14%	Roadmap for technical refresh and lifecycle maintenance
0%	Standard practice to analyze and monitor performance metrics
0%	Dedicated resources for legacy system support
5%	Other

# GO-TO STRATEGIES TO ADDRESS STAFFING CHALLENGES

Q: What are your go-to strategies to address current staffing challenges? *Select all that apply.*



Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey, 250+ beds | 2025



## AREAS TO PURSUE TO DRIVE COST SAVINGS AND EFFICIENCY

**Q:** Which areas are you most likely to pursue in order to drive cost savings and efficiency inside your organization? Rank in order of priority with 1 being the highest priority. *Use N/A where appropriate.*

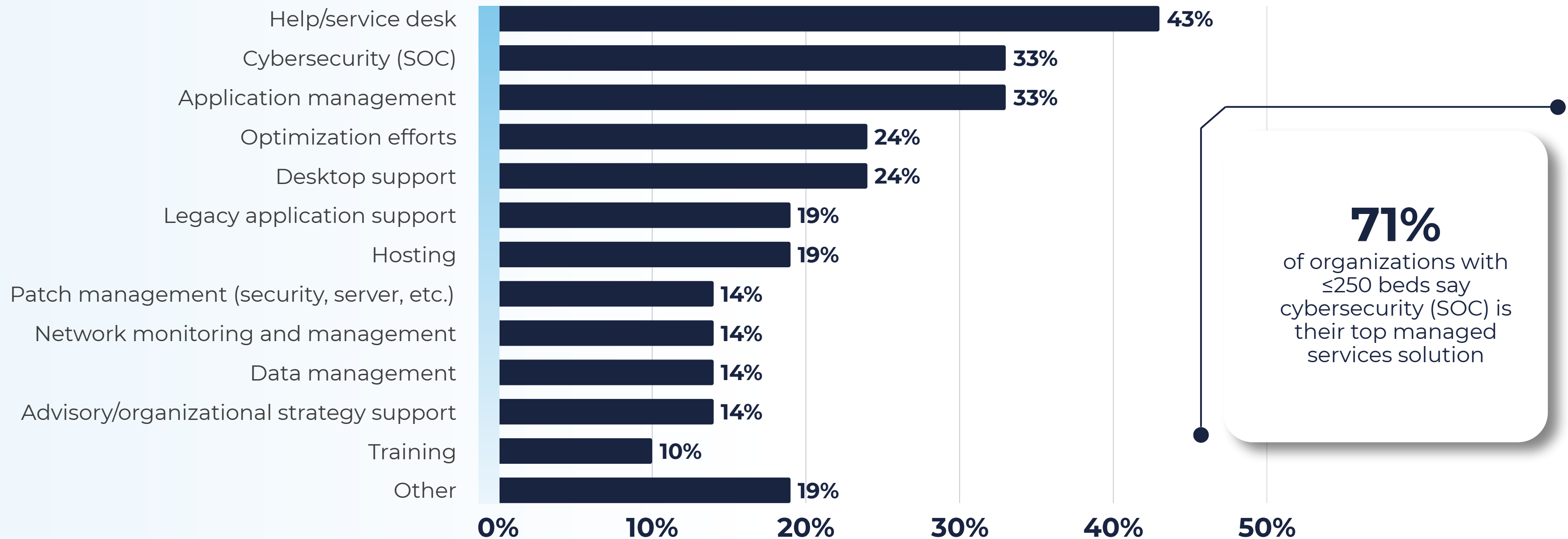
**25%**

of organizations with  $\leq 250$  beds rank application rationalization/ optimization as their top area to pursue.

	AREAS
<b>24%</b>	Artificial Intelligence (AI)
<b>18%</b>	Cloud migration and/or other data center reductions
<b>12%</b>	Application rationalization/optimization
<b>12%</b>	Advisory services
<b>12%</b>	Cybersecurity best practice awareness training
<b>6%</b>	Contract consolidation and management
<b>6%</b>	Change management/internal operations improvement
<b>6%</b>	Predictive analytics and actionable metrics
<b>6%</b>	Virtual leadership

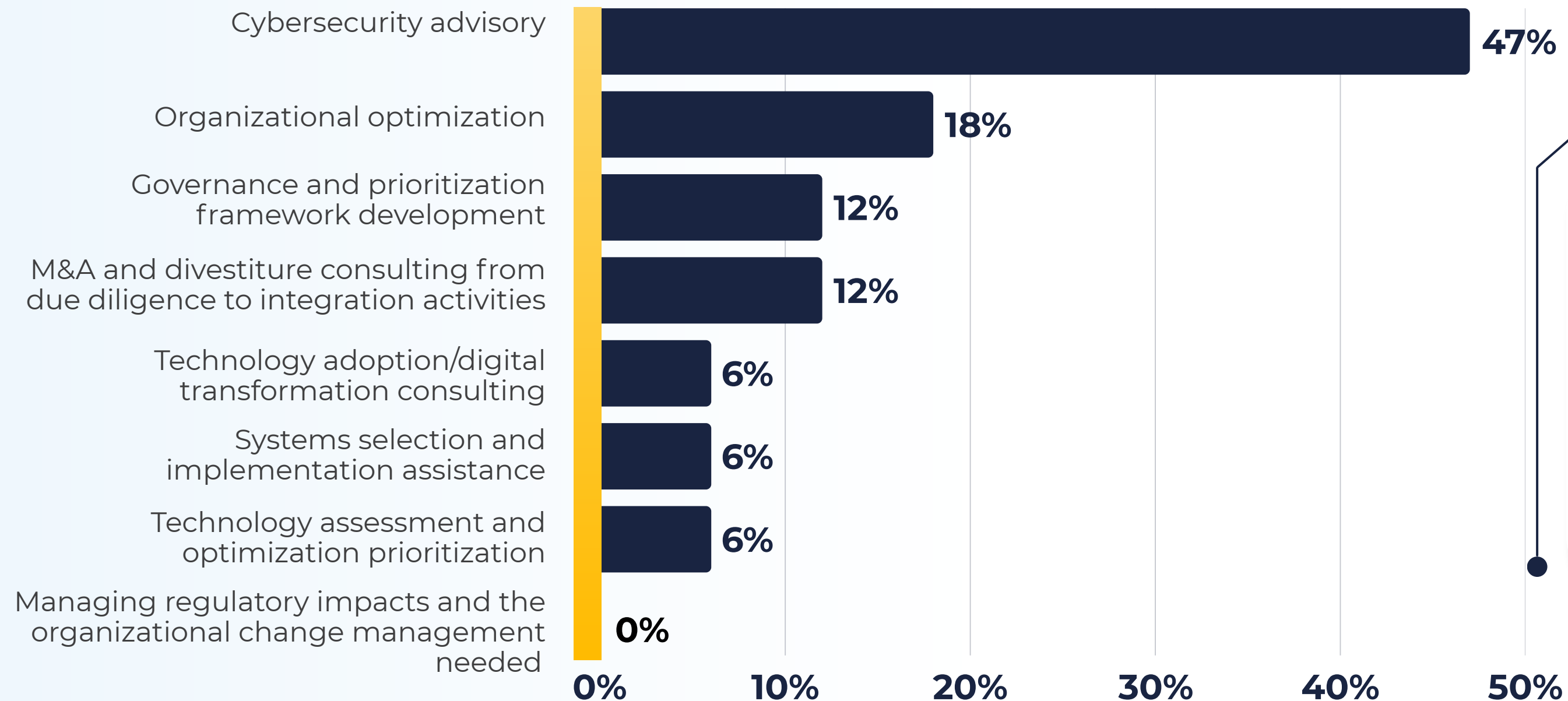
# TOP MANAGED SERVICES AND IT LABOR ALTERNATIVE SOLUTIONS

**Q:** If you plan to pursue managed services and IT labor alternative solutions to drive cost savings and efficiency inside your organization, which areas are you most likely to consider these solutions for?



## ADVISORY SERVICES CIOS FIND MOST VALUABLE

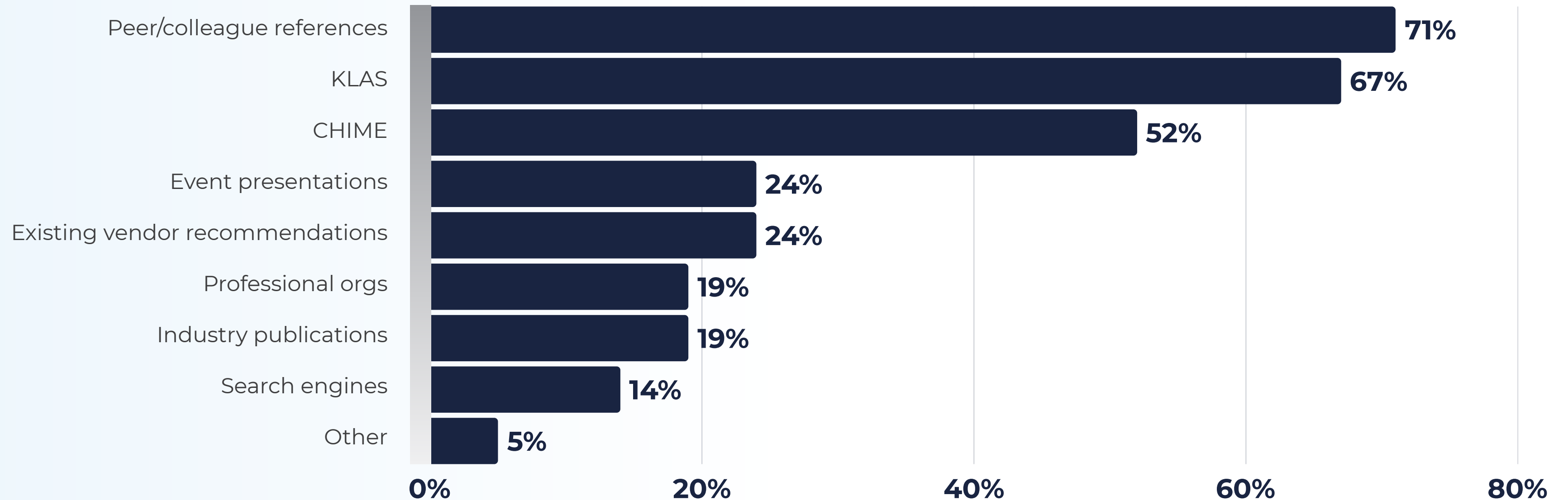
Q: What advisory services would you find most valuable to lead your organization forward? (Rank in order of 5 being of the highest value and greatest need, to 1 being the lowest.)



**38%**  
of organizations with ≤250 beds find technology adoption/digital transformation consulting most valuable

## SOURCES CIOs CONSULT WHEN EVALUATING SERVICE PARTNERS

Q: What sources do you consult when evaluating service partners? *Select all that apply.*



# Related Resources



For more, read the full results in:

- [Part 1](#): Unveiled: You'll Need to Know These Innovative Strategies Healthcare CIOs are Using
- [Part 2](#): CIOs Reveal Insider Initiatives: Transforming Budget Woes into New Victories
- [Summary infographic](#)



Check out results for hospital systems with [≤250 beds](#).