

# 2025 CHIME CIO Survey

≤250 BEDS

---



Insight into the technology prioritizations, budget constraints, and strategy in 2025.

**cerecore**<sup>®</sup>

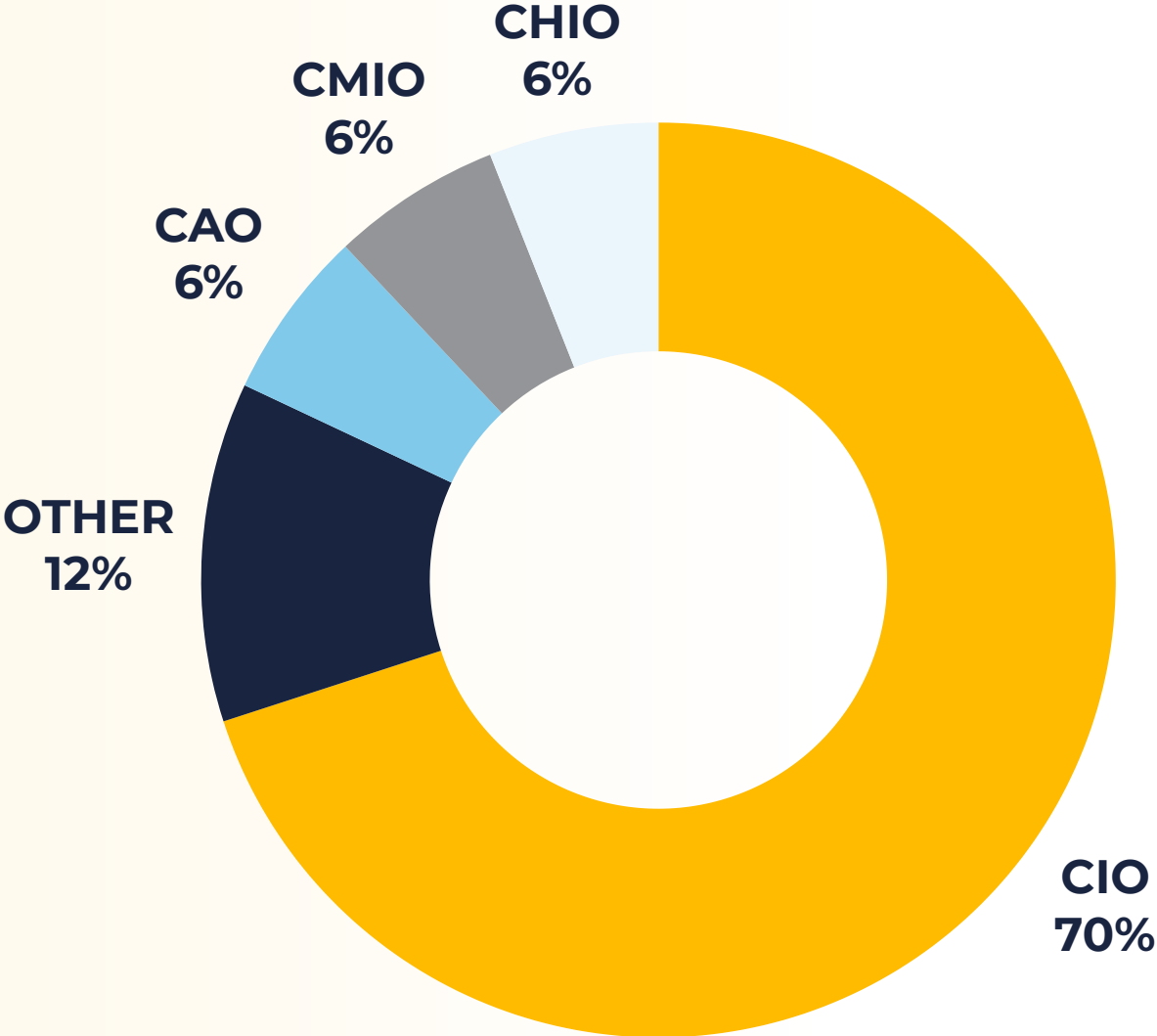
# PURPOSE AND METHODOLOGY



All survey respondents are CHIME members and are healthcare technology leaders.

Our CHIME Survey was conducted for the sixth consecutive year to demonstrate the current state of IT in healthcare by gathering insight from healthcare CIOs. By presenting these findings, we aim to equip IT leaders with insight to inform their strategic planning.

COMPANY SIZE  
≤250 beds  
**100%**



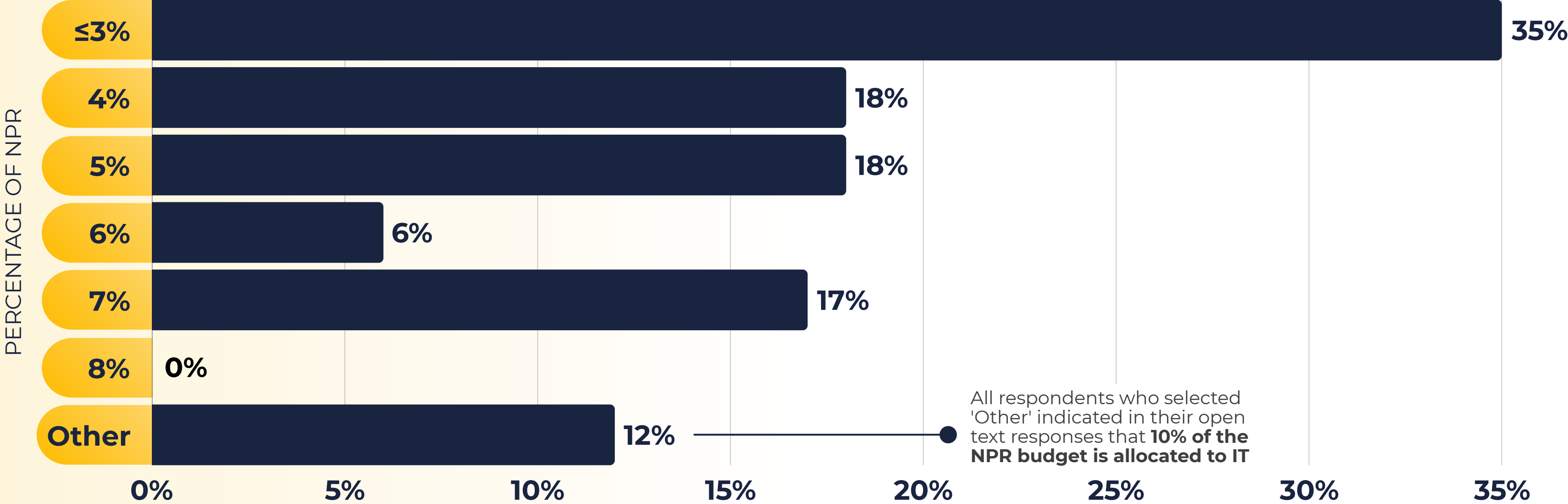
- CIO:** Chief Information Officer
- CHIO:** Chief Health Informatics Officer
- CMIO:** Chief Medical Information Officer
- CAO:** Chief Analytics Officer
- OTHER:** IT Director | 100%

Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey, ≤250 beds | 2025



# PERCENTAGE OF NET PATIENT REVENUE (NPR) BUDGETED FOR IT

Q: Approximately what percentage of your organization's net patient revenue is budgeted for IT?

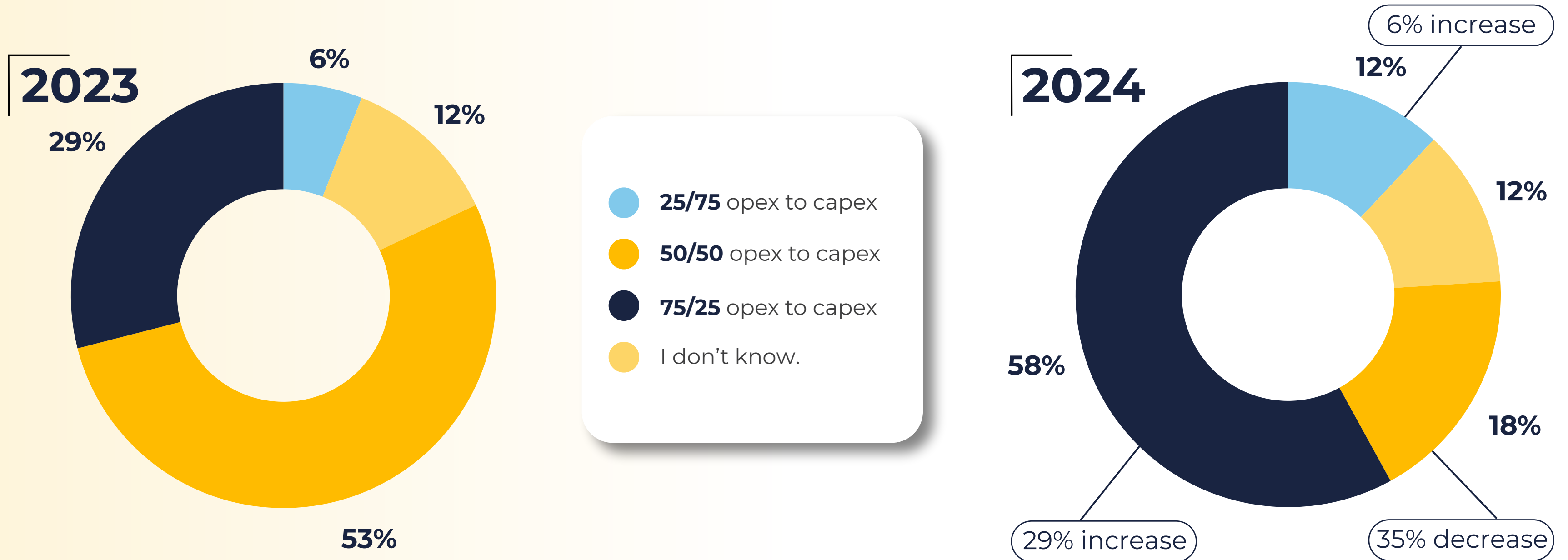


Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey, ≤250 beds | 2025



# IT BUDGET ALLOCATION TO OPERATIONAL AND CAPITAL EXPENSES

Q: Approximately what percentage of your IT budget was allocated to operational expenses and capital expenses in 2023 and 2024 (select closest estimated allocation)?



Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey, ≤250 beds | 2025



## IT BUDGET ALLOCATION

**Q:** Which IT initiatives for your organization are projected to be allocated the most of your IT budget in 2025? Rank in order of priority with 1 being the highest priority. *Use N/A where appropriate.*

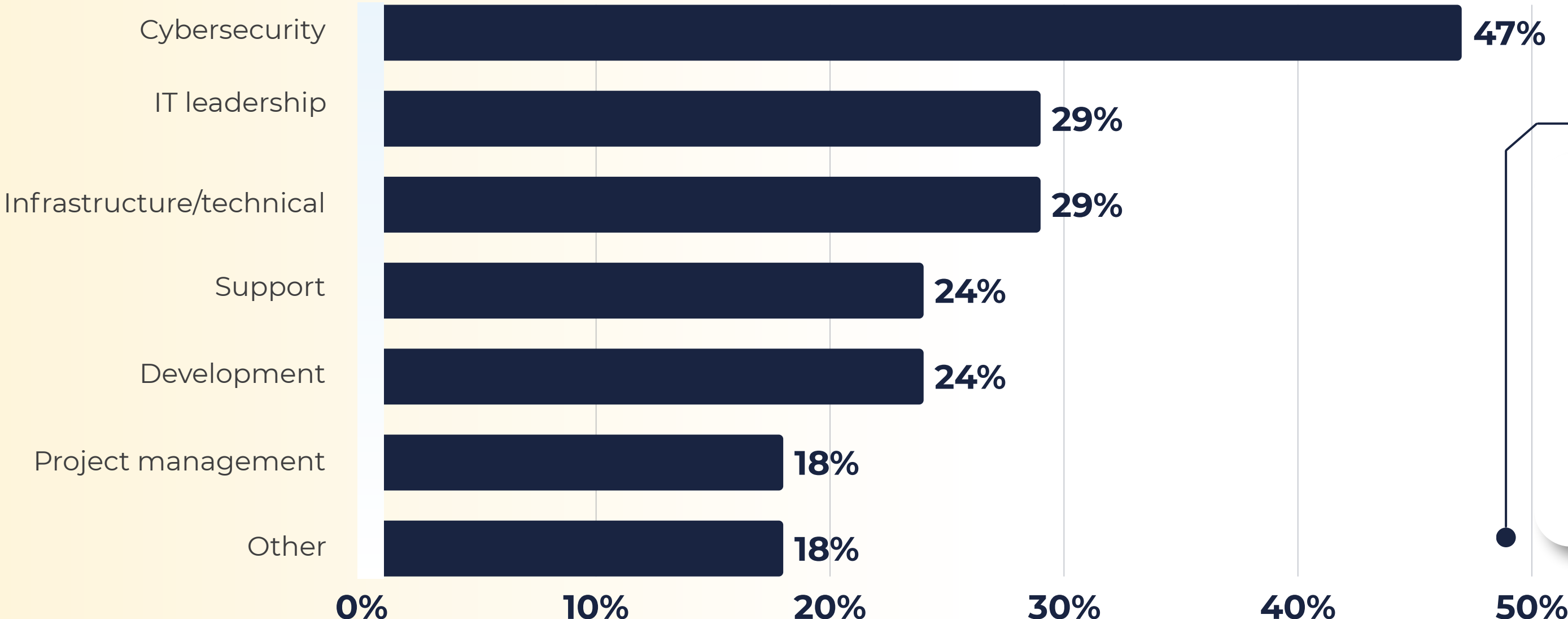
**30%**

of CIOs rank cybersecurity as their highest priority IT initiative and will allocate the most of their IT budget in 2025.

| 35% of organizations with 250+ beds agree

# CYBERSECURITY IS THE HARDEST SKILL FOR ORGANIZATIONS TO RECRUIT AND RETAIN

**Q:** What skills are hardest for your organization to recruit for and retain? What is your organization's estimated turnover rate for IT positions?



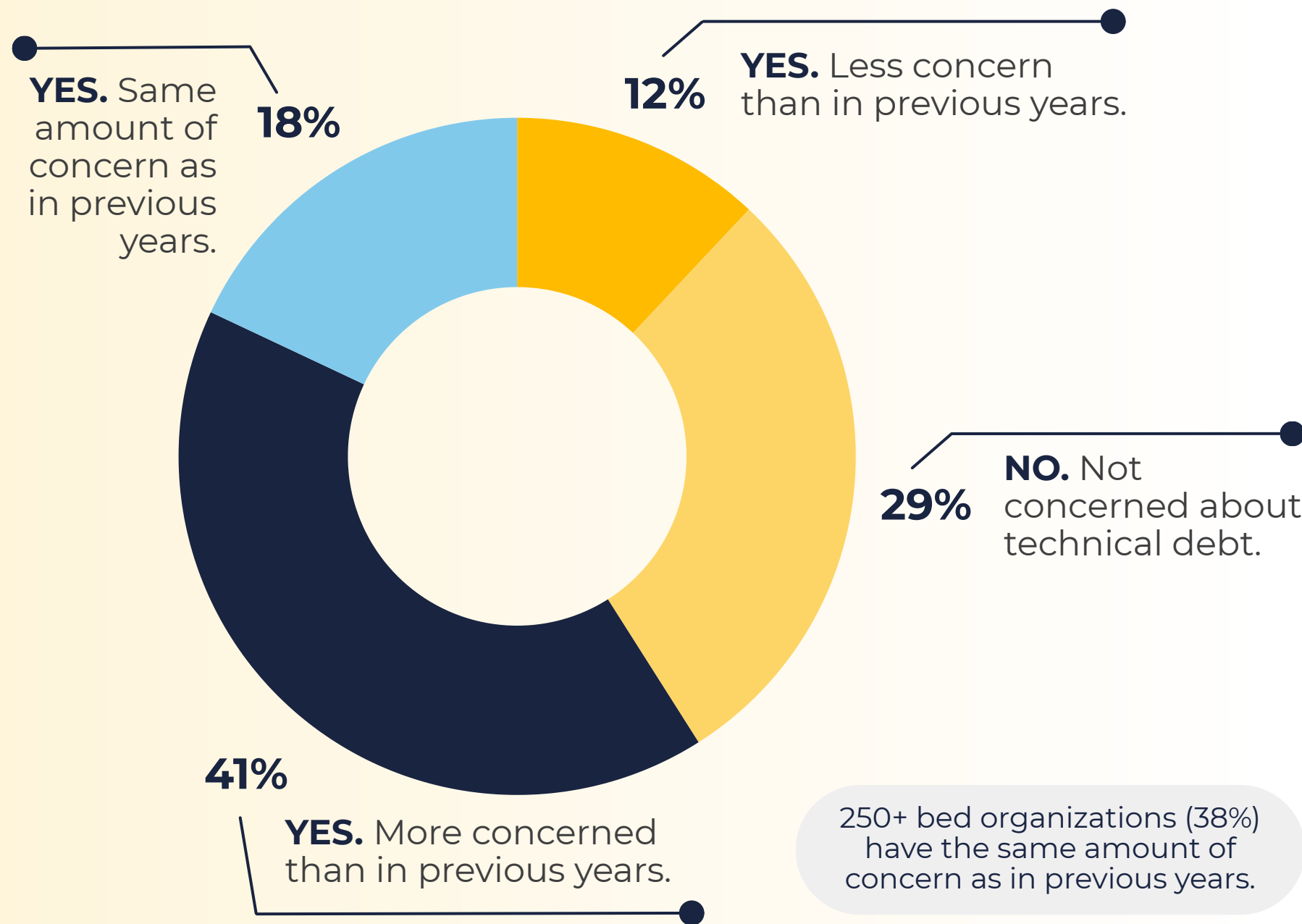
**76%**  
CIOs agree their organization's estimated turnover rate for IT positions is  $\leq 5\%$

Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey,  $\leq 250$  beds | 2025



# CIOS ARE CONCERNED ABOUT TECHNICAL DEBT

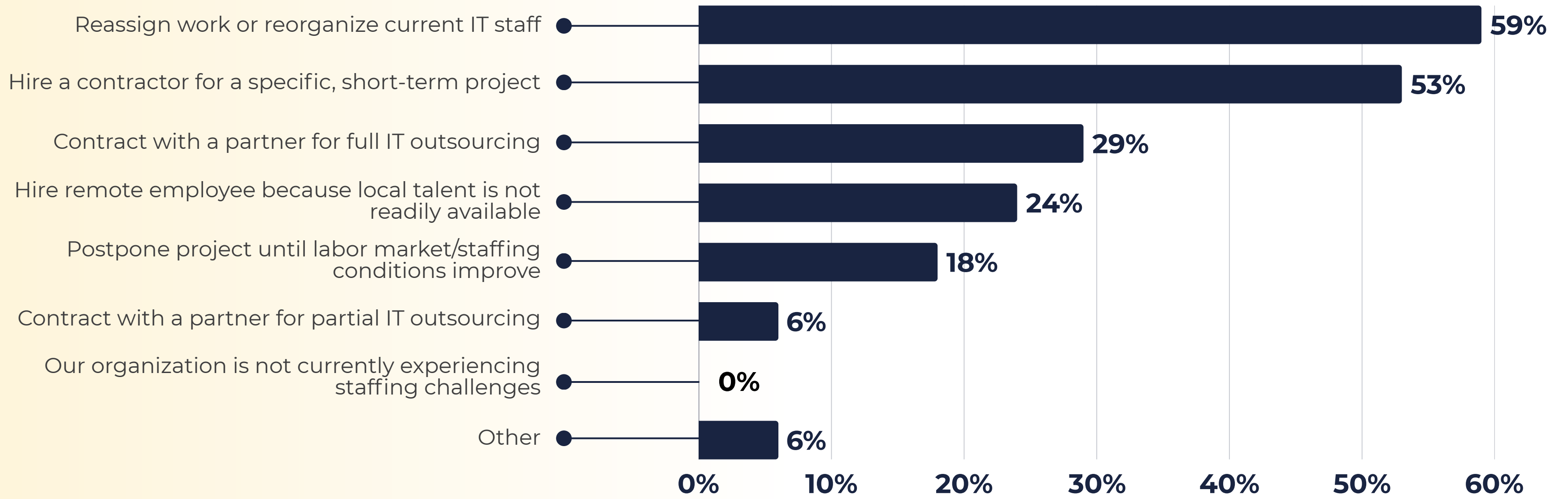
**Q:** Technical debt is becoming a more prevalent topic in the healthcare IT industry. Is your organization concerned about technical debt? What measures have you taken to prevent technical debt?  
*Select all that apply.*



STRATEGIES TO PREVENT TECHNICAL DEBT	
24%	Mature upgrade and system maintenance processes
18%	Ongoing professional development and certification programs
18%	Roadmap for technical refresh and lifecycle maintenance
12%	Routine monitoring and analysis to prevent downtimes and disruption
12%	Standard practice to analyze and monitor performance metrics
12%	Dedicated resources for legacy system support
6%	Other

# GO-TO STRATEGIES TO ADDRESS STAFFING CHALLENGES

Q: What are your go-to strategies to address current staffing challenges? *Select all that apply.*



Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey, ≤250 beds | 2025



## AREAS TO PURSUE TO DRIVE COST SAVINGS AND EFFICIENCY

**Q:** Which areas are you most likely to pursue in order to drive cost savings and efficiency inside your organization? Rank in order of priority with 1 being the highest priority. *Use N/A where appropriate.*

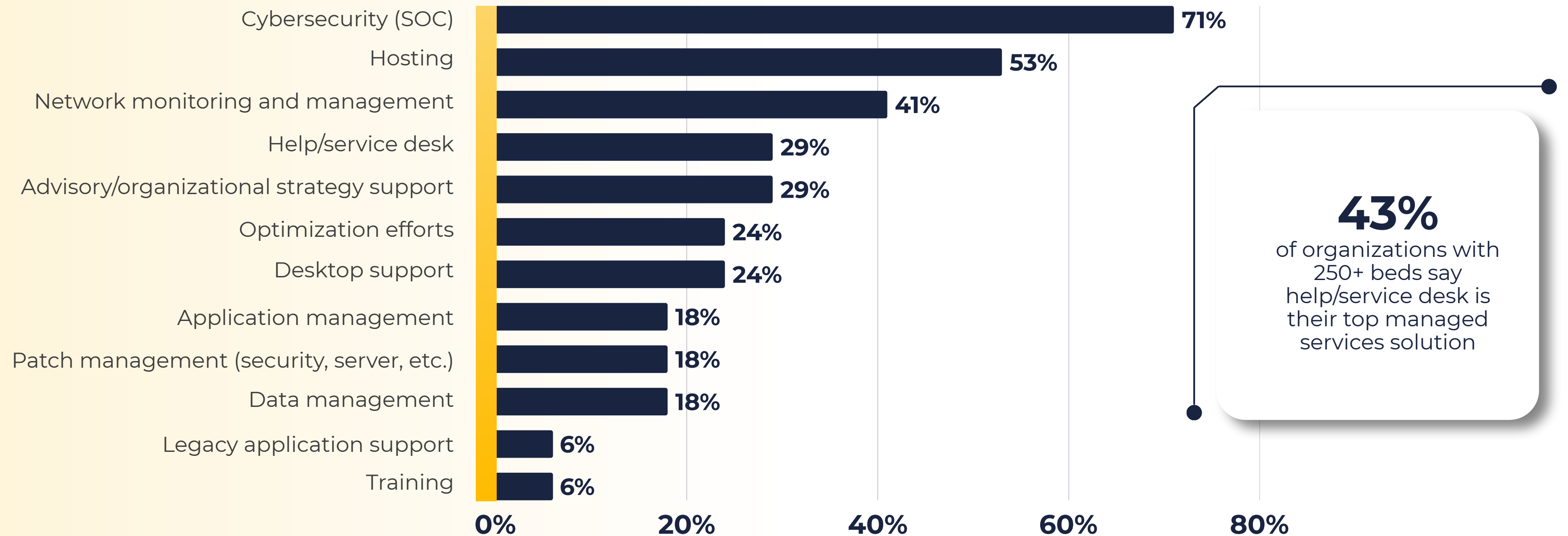
**24%**

of organizations with 250+ beds rank artificial intelligence (AI) as their top area to pursue.

	AREAS
<b>25%</b>	Application rationalization/optimization
<b>17%</b>	Managed services and IT labor alternatives
<b>17%</b>	Automation
<b>17%</b>	Change management/internal operations improvement
<b>8%</b>	Artificial Intelligence (AI)
<b>8%</b>	Contract consolidation and management

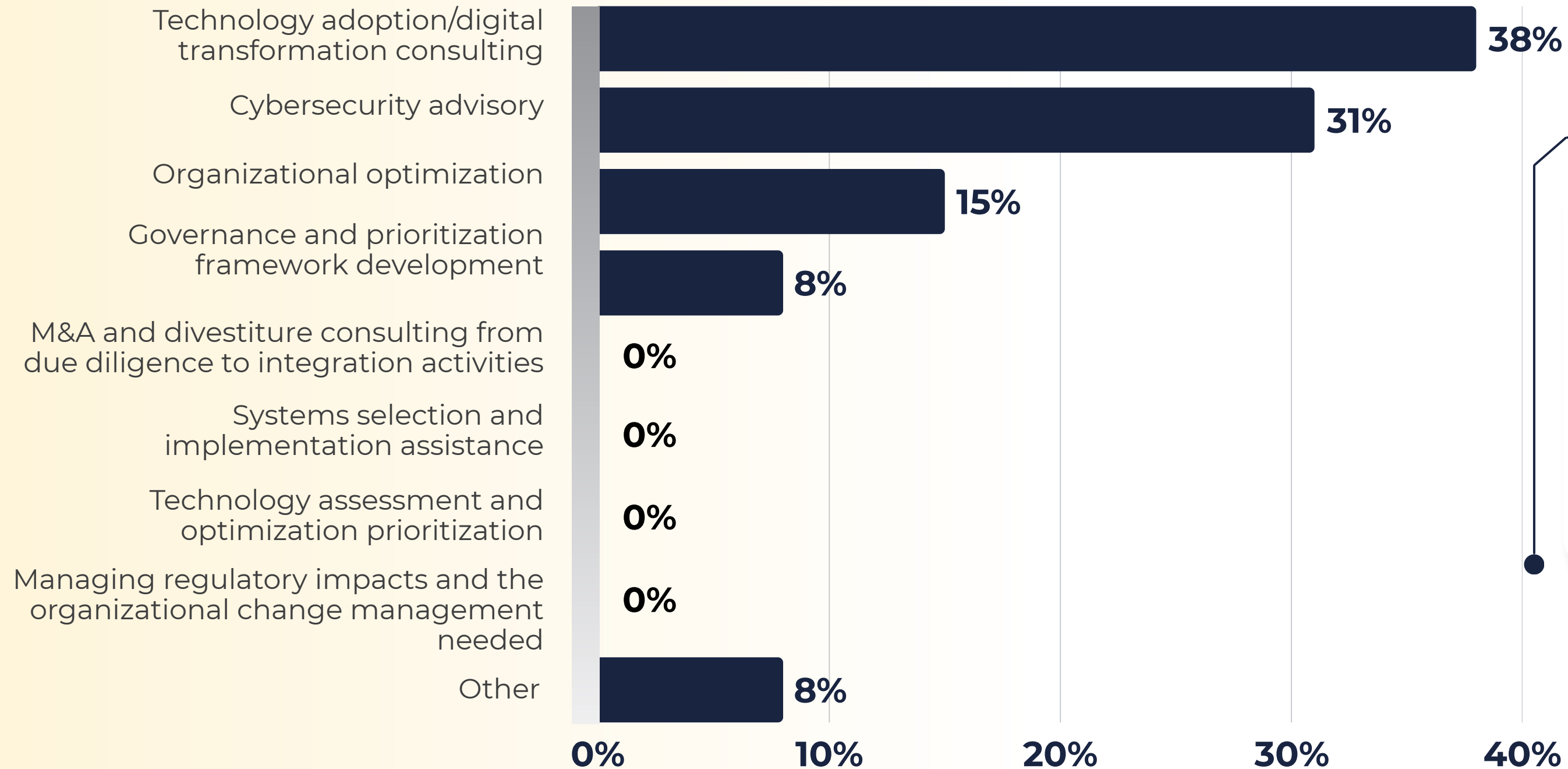
# TOP MANAGED SERVICES AND IT LABOR ALTERNATIVE SOLUTIONS

**Q:** If you plan to pursue managed services and IT labor alternative solutions to drive cost savings and efficiency inside your organization, which areas are you most likely to consider these solutions for?



## ADVISORY SERVICES CIOS FIND MOST VALUABLE

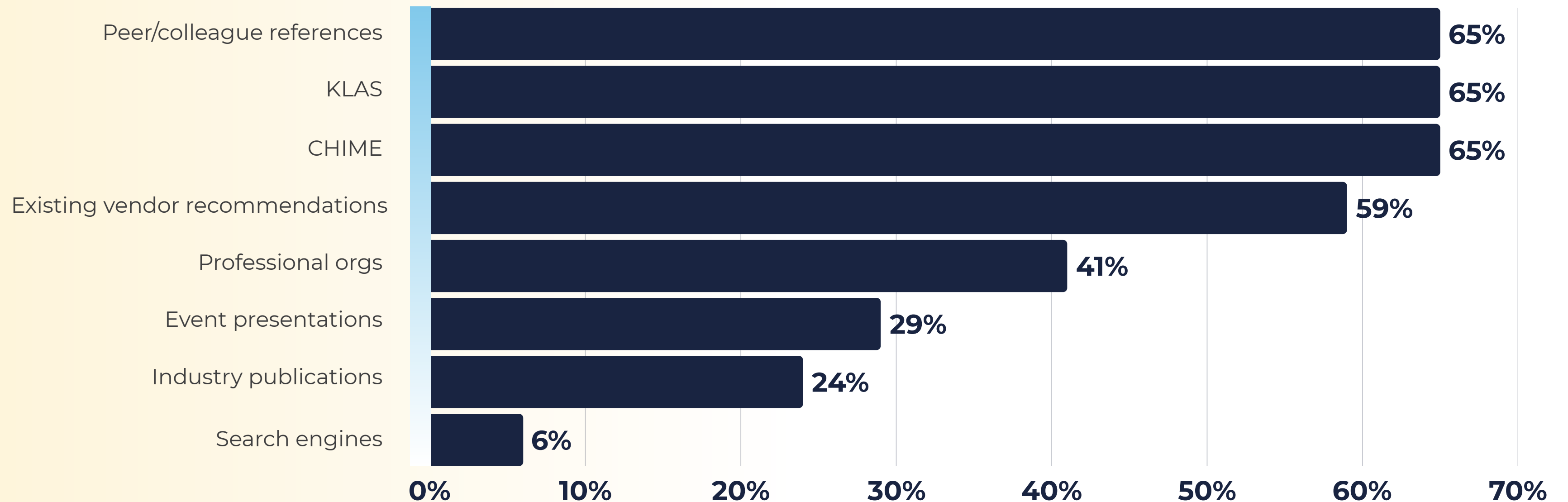
Q: What advisory services would you find most valuable to lead your organization forward? (Rank in order of 5 being of the highest value and greatest need, to 1 being the lowest.)



**47%**  
of organizations with  
250+ beds find  
cybersecurity advisory  
most valuable

## SOURCES CIOs CONSULT WHEN EVALUATING SERVICE PARTNERS

Q: What sources do you consult when evaluating service partners? *Select all that apply.*



Source: Healthcare executives, all CHIME (College of Healthcare Information Management Executives) members survey, ≤250 beds | 2025



# Related Resources



For more, read the full results in:

- [Part 1](#): Unveiled: You'll Need to Know These Innovative Strategies Healthcare CIOs are Using
- [Part 2](#): CIOs Reveal Insider Initiatives: Transforming Budget Woes into New Victories
- [Summary infographic](#)



Check out results for hospital systems with [250+ beds](#).