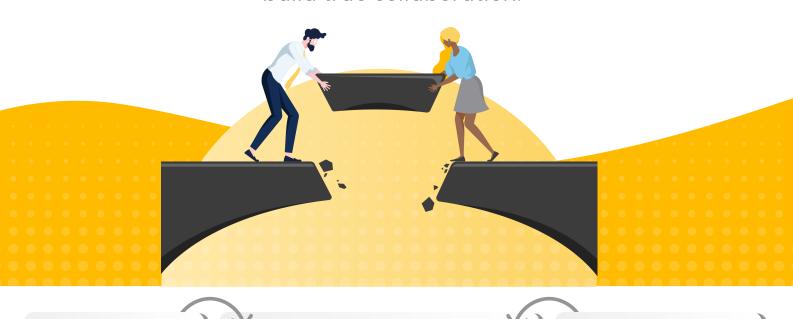
cerecore • • • •

Different Healthcare IT Perspectives

CereCore leverages a heritage in clinical and IT operations with 30 years of EHR expertise to align perspectives and build true collaboration.



EHR Software Provider

(ex: MEDITECH, Oracle Health, Epic)

EHR/HIT Partner

Hospital/ Health System

HOW THEY ADVOCATE FOR PROVIDERS

Software implementation and functionality as designed

Bridging knowledge and resource gaps for the best possible project outcomes based on deep first-hand experience of the EHR platform adopted across multiple health systems and specialties

Clinical operations and workflows as specific to their market or organization

PRIMARY FOCUS AREAS

- Delivers EHR roadmap
- Provides technical requirements
- Provides software best practices
- Provides strategic recommendations
- Identifies risks and provides remediation suggestions
- Supports change management and training plans
- Augments resources and expertise/ skillsets
- Accelerates progress with proven methodologies and tools (ex:
- assessments and automation)
 Serves as advocate for hospital/ health system back to EHR vendor
- Assesses roadmap for requirements
- Plans/executes on additional technical needs such as third parties, interfaces, networks, and connectivity
- Advocates for clinical and operational practices

CereCore collaboration success examples:

MEDITECH »

- Performed countless MEDITECH engagements to identify opportunities to streamline workflows, identify facility pain points, and unused features that could improve clinical workflow, patient safety and/or revenue cycle opportunities. Our holistic assessment has dramatically improved poor implementations and set up new deployments for success.
- Developed numerous automations to assist with data migration, dictionary build tasks, and revenue process testing, accelerating progress and accuracy in these and other scenarios.
- Deep expertise in every area of MEDITECH, led implementations, and augmented inhouse resources in hundreds of facilities. Our customers' number one piece of feedback is how our deep experience and knowledge regarding MEDITECH platforms is a gamechanger in their organization.
- Approaches every project with patient safety and operational efficiency as top objectives.
 To that end many services go further in scope than our competitors. For example, our
 hosting services include software updates and our implementations include our library of
 rules and worklists.

Epic »

- Our IT help desk services is often extended to include network management and access provisioning. Consistent root cause analysis of IT ticket trends drives services efficiency, satisfaction and a positive security posture.
- Helped multiple organizations navigate a move to Epic after a merger or acquisition. Our cross-EHR expertise has helped ensure that the staff are well prepared and clinical processes are setup properly.
- Our clinical service desk expands the IT help desk to provide user training, report building, and other ticket responses that typically require higher level resources. This model increases clinician satisfaction satisfaction, cost efficiency, and faster issue resolution.

Oracle Health (Cerner) >>>

- Provides Cerner and IT support, plus application management with high satisfaction scores.
 Our application management services reduce the maintenance burden that is typically shouldered by in-house staff.
- Our support services model are focused on incident volumes and root cause analysis so that EHR and IT environments are continuously improved. This drives efficiency and satisfaction.

LET'S GET STARTED

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