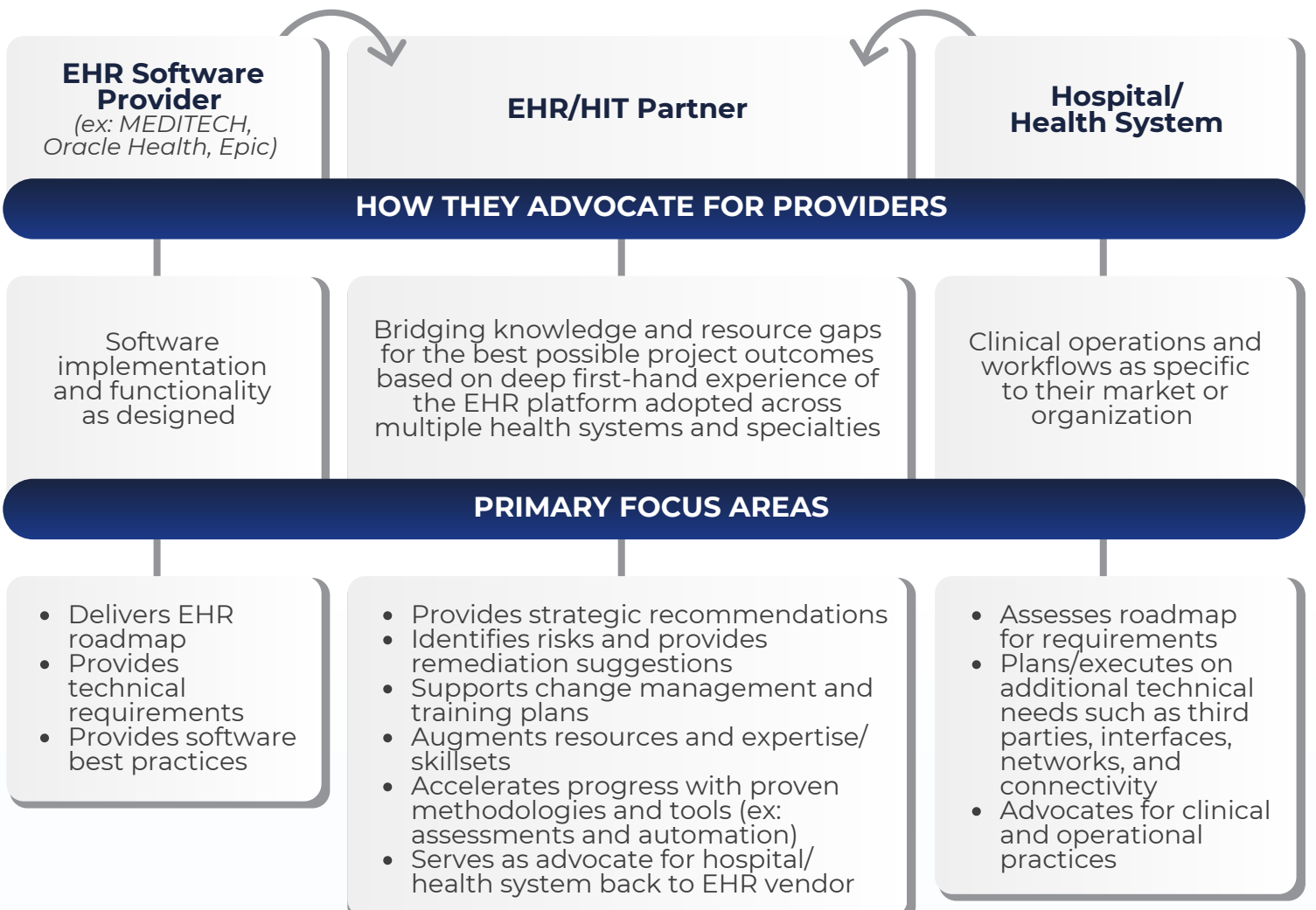


Different Healthcare IT Perspectives

CereCore leverages a heritage in clinical and IT operations with 30 years of EHR expertise to align perspectives and *build true collaboration.*



CereCore collaboration success examples:

MEDITECH »

- Performed countless MEDITECH engagements to identify opportunities to streamline workflows, identify facility pain points, and unused features that could improve clinical workflow, patient safety and/or revenue cycle opportunities. Our holistic assessment has dramatically improved poor implementations and set up new deployments for success.
- Developed numerous automations to assist with data migration, dictionary build tasks, and revenue process testing, accelerating progress and accuracy in these and other scenarios.
- Deep expertise in every area of MEDITECH, led implementations, and augmented in-house resources in hundreds of facilities. Our customers' number one piece of feedback is how our deep experience and knowledge regarding MEDITECH platforms is a game-changer in their organization.
- Approaches every project with patient safety and operational efficiency as top objectives. To that end many services go further in scope than our competitors. For example, our hosting services include software updates and our implementations include our library of rules and worklists.

Epic »

- Our IT help desk services is often extended to include network management and access provisioning. Consistent root cause analysis of IT ticket trends drives services efficiency, satisfaction and a positive security posture.
- Helped multiple organizations navigate a move to Epic after a merger or acquisition. Our cross-EHR expertise has helped ensure that the staff are well prepared and clinical processes are setup properly.
- Our clinical service desk expands the IT help desk to provide user training, report building, and other ticket responses that typically require higher level resources. This model increases clinician satisfaction, cost efficiency, and faster issue resolution.

Oracle Health (Cerner) »

- Provides Cerner and IT support, plus application management with high satisfaction scores. Our application management services reduce the maintenance burden that is typically shouldered by in-house staff.
- Our support services model are focused on incident volumes and root cause analysis so that EHR and IT environments are continuously improved. This drives efficiency and satisfaction.

LET'S GET STARTED

p: 855.276.9112 | e: info@cerecore.net

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