



OVERVIEW

Epic Services

Your Support For Epic Integration

A comprehensive, customized, cost-effective approach to protecting your investment.

> WHY CERECORE?

- + Highly experienced in supporting Epic-based facilities across the nation
- + Skilled in customized installs
- + Strong cross-platform analytics and integration expertise
- + Thorough understanding of various circumstances in and around M&A activity

We recognize that implementing Epic is a significant investment. Our team works with you to optimize and realize the full value of the platform so you can focus on providing quality care within your organization and community. Whether you need a focused assessment or help implementing a new Epic EHR, our goal is to help you better meet industry best practices, improve functionality, and support and/or maintain your system so your team has the bandwidth to address critical project demand.

Because our Epic network consists of ex-Epic or highly tenured industry professionals, we understand your needs and have developed a customized solution that maximizes your Epic experience. Given our healthcare operator heritage, we understand the impact your IT budget can have on team members so we strive to keep your costs down with substantially lower rates than other vendors in the market.

Implementation Services

We understand that the process of planning and implementing your Epic platform is laced with complexity due to the various applications, workflows, and available resources to address evolving needs. Our team has been involved in countless implementations and has the expertise to guide your organization through on-time and on-budget implementation. Our team can fully manage your implementation project from start to finish, or simply assist your team with build and testing tasks.

Post-Live Support

From acquisitions and divestitures, Connect, and Honor Roll, we deliver cost-effective results that meet your organization's operational and financial goals. We work with you to develop a strategy that maintains and supports your current operations, integrates, and extends your Epic platform to your surrounding community and drives continuous improvements so you receive reimbursements for your system's performance. We provide the resources it takes to deliver better patient care, improve outcomes, and achieve your organization's goals surrounding population health.

> SPECIALIZED EPIC SERVICES

IMPLEMENTATION

- System Selection
- Pre-Implementation Planning
- Staff Augmentation
- Workflow Analysis & Optimization
- Rollouts
- Project Management

POST-LIVE SUPPORT

- Regulatory Requirements
- Focused Assessments
- Level 1 Help Desk
- Level 2 Application Support
- MyChart Patient Support
- Mergers & Acquisitions
- New Modules
- Upgrades

“CereCore provided us with the flexibility, experience and cost effectiveness needed to continue supporting our end-users with the same care they have received in the past. By partnering with CereCore we combined excellence, key proven practices and deep expertise for the benefit of SLHS.”

TODD HATTON

CIO

Saint Luke's Health System



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ABOUT US

CereCore® provides IT services that make it easier for you to focus on supporting hospital operations and transforming healthcare through technology. With a heritage rooted in our nation's top-performing hospitals, we serve as leaders and experts in technology, operations, data security, and clinical applications. We partner with clients to become an extension of the team through comprehensive IT and application support, technical professional and managed services, IT advisory services, and EHR consulting, because we know firsthand the power that integrated technology has on patient care and communities.